



Pam Birkett, Learning Coach

Pam Birkett, who has a BA in Modern Languages, a Post Graduate Certificate in Education from Oxford University and a RSA Diploma in Teaching English as a Foreign Language to Adults, is a certified LIM Learning Coach. She has been involved in various aspects of training and consultancy for over 20 years, and has worked with local and international companies in Hong Kong, Singapore, Malaysia, Thailand, Italy, Sweden, America, and the United Kingdom.

Pam's key accomplishments include working with leadership teams in the articulation of their organization's vision, values and strategy, facilitating their SWOT Analysis, providing on-going consultancy services to the leadership team and providing training to all levels of the organization.

She has worked as a Performance Consultant, for a wide variety of organizations, including providing training design and delivery expertise to the Asia Retail Division of an international bank, where she was instrumental in the development and implementation of a consistent Sales, Service and Leadership curriculum throughout the region.

Pam was Vice President of the Hong Kong Association of Business & Professional Women and served on the Board of Directors of the Women's Business Owners Club for five years. She has run workshops for both organizations, and for the British Chamber of Commerce and the Hong Kong Institute of Human Resource Management. She has had articles on Presentation Skills published in "The Company Secretary" and in "The Personal Administrator".

Pam has been an Associate of LIM since September 2000, and her passions include assisting companies to develop and deliver customized solutions to meet their business and coaching needs for individuals and teams.

Areas of capability include:

- ⚙ Executive Coaching
- ⚙ Team Development
- ⚙ Performance Management Systems Design
- ⚙ Action Reflection Learning™
- ⚙ Organizational Change Management
- ⚙ Organizational Climate Measurement
- ⚙ Business Process Reengineering

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